1. Can you change the UPS status messages to any language?

Yes, you may change all UPS alert messages to any language your user interface supports. The original default messages in English can be restored at anytime by clicking on the defaults button.

2. Do you have to do the alert customizing (language modifications etc.) for every computer separately?

No, once you have done it for one computer you can copy the same configuration all over the network to other computers running LanSafe III. This is accomplished with the "Copy" function in customized alerts.

3. Is it possible to send UPS alert messages to a cell phone?

Yes it is. First of all your local service provider has to have SMS (Short Messaging Service) or similar messaging service supported on the cell phone network. Make sure that the messaging service is enabled on your cell phone and that you have received its email address from the provider. Next you will simply configure LanSafe email sending capabilities and enter the email address of your cell phone into the email field in LanSafe "Customize Alerts" dialog and configure, which alarms you want to receive.

Example: 18581234567@pacbellpcs.net
Usually the syntax for the email address is the cell phone number followed by the @-sign and the service providers mail stop.

4. Is it true that LanSafe supports also other manufacturers UPSs?

Yes it is. Both support other manufacturers UPSs in dry-contact (relay) mode. This means that the most vital information of the UPS will be received (utility power failure, battery low and inverter shutdown) and LanSafe Network Shutdown^{TM} functionality will be initiated on the supported computer systems.

Note: For dry-contact communications you will have to have, or order, from the UPS manufacturer the communication cable for Windows NT's UPS service application. This will work fine with LanSafe. Then install LanSafe III in dry-contact mode and configure according the manufacturers instructions.

5. When do I need to use the execute command option in the customize alerts dialog box?

Usually this option will be utilized, when a non-graphic user interface application requires special commands to close in an orderly fashion. For example database applications like Oracle, Informix and Lotus Notes servers are applications like this. However, much more complicated tasks can be also achieved through this option, like executing your own SNMP scripts or applications.

6. What is LanSafe message routing management?

It is not necessary, or even convenient to broadcast all possible messages coming from the UPS to the whole network. With this option the network administrator can control exactly who gets what UPS message. This feature can be found in the "Customize Alerts" dialog in LanSafe.

7. Does LanSafe support SNMP trap sending? Can I send traps on alarms to my Network Management System (NMS)?

Yes you can. The SNMP proxy agent support implemented in LanSafe Power Management Software v.4.0 and higher provides full SNMP messaging to any SNMP compliant Network Management System (HP OpenView, IBM Director, Tivoli, CiscoWorks 2000 etc.) or application. In addition to traps, also "get" and "set" commands are supported with the standard UPS MIB 1628.

8. Does LanSafe support IBM's (Tivoli) NetFinity Network Management Software?

From version 4.0 and up, LanSafe III is able to sent NetFinity compatible messages on UPS status changes.

9. What does the LanSafe "Network Shutdown" mean?

Most Power Management Software offered today, still provide server only or workstation only shutdown. In today's multivendor network environment, this is not enough. LanSafe is able to gracefully close down and save automatically the data on not only servers, but also workstations, bridges, gateways and other intelligent network devices: The whole network, even across different platforms, is sequentially shutdown by LanSafe.

10. Which operating systems are supported by LanSafe?

All major platforms are supported. For a full and up to date list, please browse to www.powerware.com and select software from the products drop-down list.

11. How can I obtain new versions of LanSafe?

Unlimited free upgrades can be downloaded from *www.powerware.com software section* after filling in the on-line registration.

12. Can I configure LanSafe to shutdown multiple computers with just one UPS?

Yes you can. In a LanSafe Group Controller / Member solution only one communication line (cable) is needed to provide support for the orderly shutdown feature to systems running on TCP/IP protocol over the network (LanSafe III v.4.0 or higher). The maximum number of computers supported in one Group is 64.

13. Can you use the Group Control feature across different platforms? For example UNIX, Novell, OS/2 and Windows NT?

LanSafe III v.4.0 and higher will support cross-platform functionality which will enable Group Control over multiplatform configurations running on TCP/IP protocol.

14. What will happen to the data in a DOS window, run in MS-Windows, during a LanSafe Orderly Shutdown?

In MS-DOS applications it is not possible to launch a shutdown with data saving. During an Orderly Shutdown, DOS windows are terminated.